



WELCOME

BACK TO SCHOOL



STUDENT & TEACHER
ILLNESS AND ABSENCE
POLICY



SWIPE →



STUDENT & TEACHER ILLNESS AND ABSENCE POLICY

Our goal is to keep the Studio healthy while recognizing that illness is a normal part of family and working life. Families and teachers are asked to use good judgment and consideration for others when deciding whether they are well enough to attend lessons.



STUDENT ILLNESS

Students should stay home when they are sick or unable to participate comfortably in their lesson. This includes fever, vomiting or diarrhea, significant coughing or flu-like symptoms, or any illness that makes it difficult to sing, play an instrument, concentrate or work with their teacher.

A minor lingering cough, seasonal allergies or symptoms of a known non-communicable condition do not necessarily require a student to miss a lesson if they otherwise feel well. Voice students should also consider whether their voice is healthy enough for singing.

If a student becomes ill during a lesson, we will contact their parent or guardian and may ask that they be picked up promptly. Students may return when their symptoms have improved and they feel well enough to participate. Families should follow any applicable advice from a health-care provider or public-health authority.

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STUDENT ABSENCES AND TUITION



Please notify the Studio as early as possible if a student will miss a lesson. A brief message with the student's name and lesson date is enough; families do not need to share private medical details.

Monthly tuition reserves the student's regular lesson time and supports the Studio's ongoing teaching and operating costs. Student absences (including illness, appointments, vacations and other personal circumstances) do not result in refunds, credits, tuition reductions or a guaranteed make-up lesson.

WRITTEN LESSONS DURING ILLNESS

When a student misses a lesson due to illness, their teacher will offer a written lesson so they can continue their music studies once they feel well enough. Depending on the student's age and program, it may include practice instructions, music theory, rhythm work, listening activities or guidance on their current pieces.

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WRITTEN LESSONS DURING ILLNESS



Rest comes first. Students are not expected to complete the written lesson while they are actively sick. Voice students should not be asked to sing when doing so is uncomfortable or strains their voice.

The written lesson provides learning for the missed lesson. It does not create an additional in-person lesson, refund or tuition credit. At the next regular lesson, the teacher will review the student's progress and help them pick up where they left off.

TEACHER ILLNESS

Teachers should stay home when they are sick and unable to teach safely and effectively. They should notify the Studio as early as reasonably possible so families can be informed and arrangements can be made.

Depending on the circumstances, the Studio may arrange a qualified teacher to provide the lesson or reschedule it. When the Studio cancels a lesson because a teacher is ill and cannot provide suitable coverage, the Studio will arrange a make-up lesson. Scheduling can sometimes be challenging because teachers' available times are limited, but Studio-cancelled lessons will be made up.

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PLANNED TEACHER ABSENCES

Teachers should give the Studio as much notice as possible of a planned absence. The Studio will arrange suitable coverage or communicate a rescheduled lesson time to the family.

OUR GUIDING PRINCIPLE

Sick students and teachers should have time to recover. We will help students continue making progress without creating pressure to attend or practise while they are unwell.